



Four Seasons St. Louis – Reference List

Questions and requests are encouraged, so please do not hesitate to let our staff know if you have any questions or needs.

Main phone number-front desk – (314) 881-5800

Address- 999 North 2nd Street, St. Louis, MO 63102

Check In Time – 4:00 PM

Check Out Time – 12:00 PM

Parking

- **Self-Parking:**
Parking Garage on the 3rd, 4th, and 5th floors
Cost: Free
- **Valet Parking: (available if you are staying the night in the hotel)**
To park: pull in front of the hotel and valet agent will greet you
To get car: call front desk or ask a staff member to call valet for your car
Cost: \$32.00 per night

Food

- **Cielo Restaurant and Bar**- Hours listed below. Attire is business casual. Reservations are recommended. Indoor and outdoor seating available.

BREAKFAST	Monday to Friday	6:30 am – 11:00 am
BRUNCH	Saturday and Sunday	6:30 am – 2:30 pm
LUNCH	Monday to Friday	11:00 am – 2:30 pm
DINNER	Every day	6:00 pm – 10:00 pm
- **In-Room Dining**- Hours are listed below.

BREAKFAST	5:00 am – 11:00 am
ALL DAY DINING	11:00 am – 11:00 pm
LATE-NIGHT DINING	11:00 pm – 5:00 am

Services – for more information about these call (314) 881-5800 or ask at front desk

- **Bell Service** - helps hotel guests with carrying their luggage
- **Concierge** – helps hotel guests make plans during their stay at the hotel
- **Valet** – helps guests park their car for a fee
- **24-hour Fitness Center** – exercise area open 24 hours, with locker facilities open 7:00am-8:00pm (Sundays through Fridays) and 7:00am – 9:00 pm on Saturdays. Free juice, fruit, and green tea. Guests must be 18 years old to use the fitness center.

- **24-hour Business Center** – computer and printer hotel guests can use to check email, print boarding pass, or go on the internet. Many other business services are available, some for a fee.
- **Wireless Internet** – free high speed internet through wifi
- **Babysitting services**- Babysitting available with 48 hour notice. Hourly fees apply.
- **Children’s Activities** - DVD library, board games, puzzles, pizza making, ice cream sundae making, books, coloring books and crayons, free meals for children 5 years old and younger in Cielo restaurant
- **Pool and hot tub**- located outside on the 8th floor. Open 8:00am – 8:00pm, weather permitting. Free ice water, frozen fruit, and iced treats.
- **Spa**- massages, beauty salon, and facial treatments available

SPA FACILITIES	Every day	6:00 am – 8:00 pm
SPA TREATMENTS	Every day	9:00 am – 8:00 pm
HAIR SALON	Every day	9:00 am – 8:00 pm
- **Pet Amenities**- dog beds, dog treats, 2 bowls, 1 bottle of water, dog food sample
- **Special needs** – wheelchair-equipped rooms, non-smoking rooms, doctor on call 24 hours, hearing impairment kit, visual impairment kit, hypoallergenic bedding, humidifier, air ionizer, autism-friendly distraction items

Additional information

- guest rooms have floor-to-ceiling windows
- the main staircase also has floor-to-ceiling windows
- hotel room snack bar has a sensor, and guests are charged after items have been removed from the sensor for 30 seconds