There are no guest service kiosks in Hearnes Center. Event staff members and usher are available for assistance.

- The 3rd level (C Level) has private restrooms that can be locked. Ask event staff for assistance.
- Construction in and around Hearnes will be occurring through 2017.
- First aid is available on East side of the B Level (near section sign 25-29).
- Quiet areas for breaks from events can be found at the North ramp at the A Level and the South side of the A Level. Be aware that you cannot exit the Hearnes Center from A Level.
- Louder areas of the Hearnes Center may be near sections A7 and A3 when there is a band (volleyball)
- Re-entry is often allowed in the Hearnes Center.