



## **Ronald McDonald House, Columbia, MO – Reference List**

**Main phone number-front desk** – (573) 443-7666

**Address**- 3501 Lansing Ave., Columbia, MO 65201

**Check In**– First-time guests need a referral to stay. Then call after 7:45 AM the day you would like to stay to see if there is a room available. Check in at the front desk window. You will need to show a photo ID and pass a background check when you arrive.

**Check Out** – complete the room cleaning checklist and give room keys to the staff when your child is discharged from medical care

**Parking** – free in Ronald McDonald House parking lots

### **Food –**

- Food and drinks are allowed in the kitchen, dining room, and outside only. Water is allowed in your room.
- Dinner is usually provided in the kitchen area.
- You may eat and drink anything in the community refrigerators and pantry.
- You may store food for yourself in the locked cabinets and refrigerator in the food storage room. Put your name on anything you do not want others to consume from the refrigerator.
- Clean up after yourself in the kitchen and make sure children are clean before they leave the kitchen.

### **Towels and Linens –**

- Provided for you while you stay. You wash them yourself in the Ronald McDonald House laundry room when needed.

### **Amenities-**

- Ronald McDonald House has a room specifically designated for Thompson Center patients. We want you to stay here!
- One private bedroom per family (accommodates up to four individuals)
- Private bath and shower facilities
- Kitchen, laundry, outdoor playground and recreation facilities
- TV lounge, family room, outdoor porch and grill
- Internet access
- Friendly and supportive environment with other families experiencing similar stresses and concerns
- Adapted park with playground next to the Ronald McDonald House

### **Additional Information and Guidelines-**

- No smoking of any kind
- No chewing tobacco or other tobacco products
- No alcohol or drugs

- No weapons
- No animals except certified service animals
- Need to wear socks, shoes, slippers, or sandals at all times. No bare feet.
- Children under 17 years old must be with an adult at all times.
- You may have 4 people stay the night in your room.
- Visitors are welcome between 9am-9pm.
- Staff will come into guest rooms on Thursdays from 1:00-4:00 PM for maintenance checks.
- There is no cost to stay at Ronald McDonald House, though donations are appreciated.